Online public information about advance/anticipatory care planning (ACP): Mapping review of UK and international websites

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Abbreviated abstract: Healthcare information is increasingly internet-based. This review examined UK and international websites offering public information on ACP against recommended standards for health information websites. High quality websites met all readability/display criteria and gave clear information in accessible language. Poorer sites had limited functionality and content was more technical and/or potentially upsetting for lay people. Website providers have important roles and responsibilities in improving people's understanding and participation in decision making and planning for their health and care.

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Scottish Partnership for Palliative Care

Background

❖ High quality, digital public health information is an essential aspect of universal health coverage. (World Health Organisation)

❖ Lack of research evidence on whether public-facing ACP information websites in the UK and internationally are accessible and meaningful to citizens.

❖ Review question based on UK Government Regulations (2018) and EAPC definition of ACP: ***'What is the evidence to demonstrate public-facing ACP information websites are 'perceivable, operable and understandable and robust within a simple structure and language?'***

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Methods

IDENTIFY

SYNTHESISE

- ❖ Researchers + public develop search strategy and analytical framework.
- ❖ 20 volunteer citizens review sample of ACP sites to make recommendations.
- ❖ International ACP search via 'google incognito' setting.

- ❖ Open access ACP website.
- ❖ ACP information for general public.
- ❖ Website focused on ACP (based on EAPC definition).
- ❖ From: health service provider, governmental or third sector organisation.
- ❖ Appraised against pre-set inclusion/exclusion criteria.

- ❖ 1158 individual searches (193 United Nations member states).
- ❖ 90 websites focused on ACP.
- ❖ Screened for traffic volume/relevance.
- ❖ 29 websites in final review.
- ❖ UK/Republic of Ireland websites (n=14).
- ❖ International websites (n=15).

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Conclusions

http://www.health.vic.gov.au/patient-care/advance-care-planning-overview

www.goodlifedeathgrief.org.uk/content/advance_care_planning/

Anticipatory Care Planning (ACP): Thinking ahead

ANTICIPATORY CARE PLANNING (ACP)

Watch on YouTube

www.nhsinform.scot/acp

Helpline 📞 1800 100 500
www.dementia.org.au/about-dementia/i-have-dementia/advance-care-planning

FOLLOW US
GET OUR APP
Google Play   App Store
www.cedars-sinai.org/patients-visitors/resources/advance-directive.html
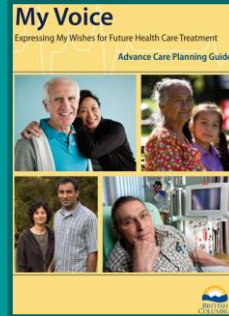
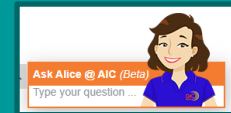🔊 Listen   🖨 Print   ◁ Share
www.health.gov.au/health-topics/palliative-care/planning-your-palliative-care/advance-care-directive

My Voice
Expressing My Wishes for Future Health Care Treatment
Advance Care Planning Guide
https://www.healthlinkbc.ca/more/health-features/planning-advanced-care

Think Ahead
My Advance Healthcare Directive
Think   Talk   Tell
hospicefoundation.ie/our-supports-services/policy-advocacy/advance-care-planning-ahds/

Ask Alice @ AIC (Beta)
Type your question ...
www.aic.sg/care-services/advance-care-planning

OTHER LANGUAGES
ARABIC | العربية
CANTONESE | 粤语
CHINESE (SIMPLIFIED) | 简体中文
CHINESE (TRADITIONAL) | 繁體中文
CROATIAN | HRVATSKI
GREEK | ΕΛΛΗΝΙΚΑ
HINDI | हिन्दी
ITALIAN | ITALIANO
JAPANESE | 日本語
MACEDONIAN | МАКЕДОНСКИ
MANDARIN | 普通话
POLISH | POLSKI
RUSSIAN | РУССКИЙ
SERBIAN | СРПСКИ
SPANISH | ESPAÑOL
TAGALOG | TAGALOG
TURKISH | TÜRKÇE
VIETNAMESE | TIẾNG VIỆT
www.advancecareplanning.org.au/

Some websites have many recommended functions/features to facilitate public understanding and support engagement in ACP. Sites focused on the public had more suitable content/language. All sites need to consider and maintain quality standards for display, functionality, accessibility and content/language.