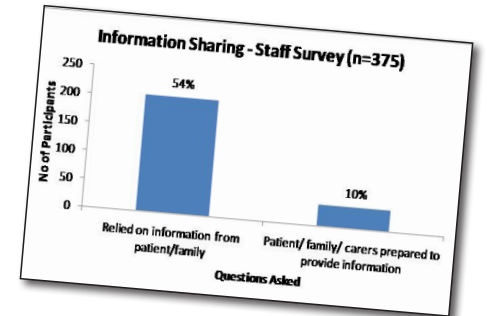


Standard Responses

To new and changing Palliative Care Needs

Holistic Needs Assessment Tool
carers Support Needs Assessment Tool
Palliative Care Training Calendar
Concerns Checklist Resource
About Me and My Care



Public Climate Survey

Finding services and information is one of the most difficult parts of caring.

It was always up to us to ensure that everyone knew what was happening, tell to DN what the GP said, tell the GP what the consultant said. It never felt like anyone other than us had the full picture.

I worried I would miss something and there would be negative consequences and it would be my fault. I felt like I was directing care but without the right information to do it well.



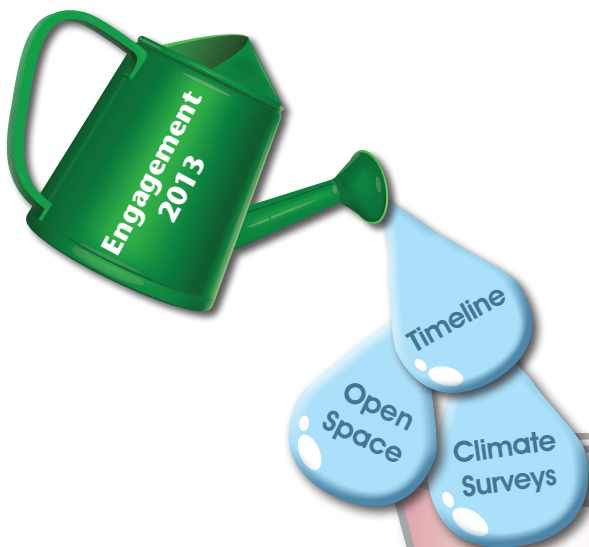
Staff Survey

Development

Response

Engagement Findings

Standard



Aims and Objectives:

Overarching aims:

1. Continuous improvement of palliative care in all community settings
2. Enhance continuity and reduce variation
3. Making palliative care everybody's business

2 Key strands:

1. Improving patient experience
2. Increase staff's knowledge and experience through education



Project Evolution

Redesigning Palliative Care in Renfrewshire HSCP, Scotland

Cathy Quinn, Macmillan Palliative Care Facilitator, Jackie Mearns, Macmillan Clinical Effectiveness Facilitator, Susanne Gray, Macmillan Nurse, Katie Clark, GP Palliative Care Facilitator, Alison McGill, Secretarial Administrator