

# What does it take to get it right each time...

Three year project aims  
to improve community  
pharmacy palliative care  
services



Better  
integration  
and  
education of  
health teams

Resources  
developed  
and delivered

Local clinical  
leadership  
to drive  
and deliver  
change

Macmillan  
pharmacist  
facilitator  
model

Based in four  
Community  
Health Care  
Partnerships

Effective  
network  
across all  
community  
pharmacies

Increased  
awareness of  
palliative care

Delivery of  
palliative care  
at generalist  
level

NES tool for  
pharmaceu-  
tical care  
needs  
assessment

Interaction  
with  
pharmacists,  
nurses, GPs,  
practice staff

Resolve mis-  
conceptions  
about  
supplying to  
care homes

Review of  
PRISMS data  
for prescribing  
of end-of-life  
medicines



Improve  
palliative care  
for individual  
patients

Proposal  
to widen  
benefits  
across the  
Health Board

Palliative care  
resources  
pack in every  
pharmacy

Aide for GPs  
to prompt  
correct  
prescribing



Advocating  
use of  
person's  
'usual'  
pharmacy

Increased  
training  
capacity

**Emphasis should be on  
planning ahead and  
anticipatory prescribing  
to avoid...**



Informing  
pharmacist  
about  
patient's  
needs

Regular  
updates

PIL for  
levomepro-  
mazine 6mg  
tablets

Introduction  
to palliative  
care

...wasted time  
for district  
nurses

...urgent  
prescriptions

Communi-  
cation skills  
for pharmacy  
support staff

Improving communication  
between health care  
professionals and patients/  
carers

Support for  
patients and  
carers

Recognising  
palliative care  
prescription

NES  
e-learning  
resource for  
pharmacy  
technicians

...delays in  
symptom  
control

...distress  
to patient/  
family and  
professionals

Resolving  
prescription  
issues in  
the first  
pharmacy

Education for  
pharmacy  
support staff

Establishing  
urgency of  
prescription



Design: Onond Partners  
Photos: NHS Scotland Photo Library  
and Michael van der Lugt

## Providing an effective palliative care service from community pharmacies

Macmillan pharmacist facilitator project team | October 2012

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...and is the picture complete?