

IMPROVING SIGNPOSTING TO BEREAVEMENT SUPPORT AND INFORMATION IN SCOTLAND

Our shared vision for signposting to bereavement information and support in Scotland:

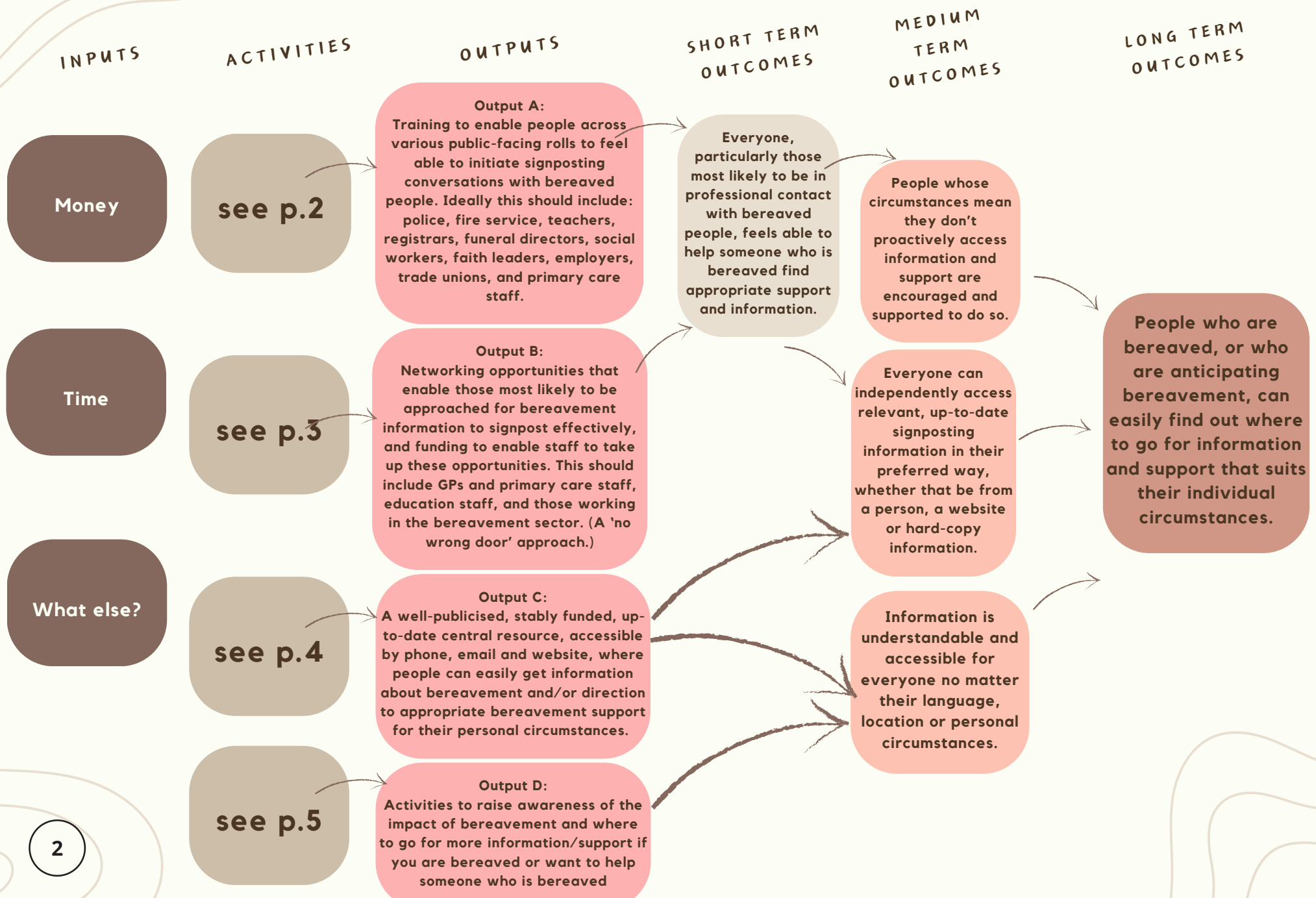
People who are bereaved, or who are anticipating bereavement, can easily find out where to go for information and support that suits their individual circumstances.

More specifically:

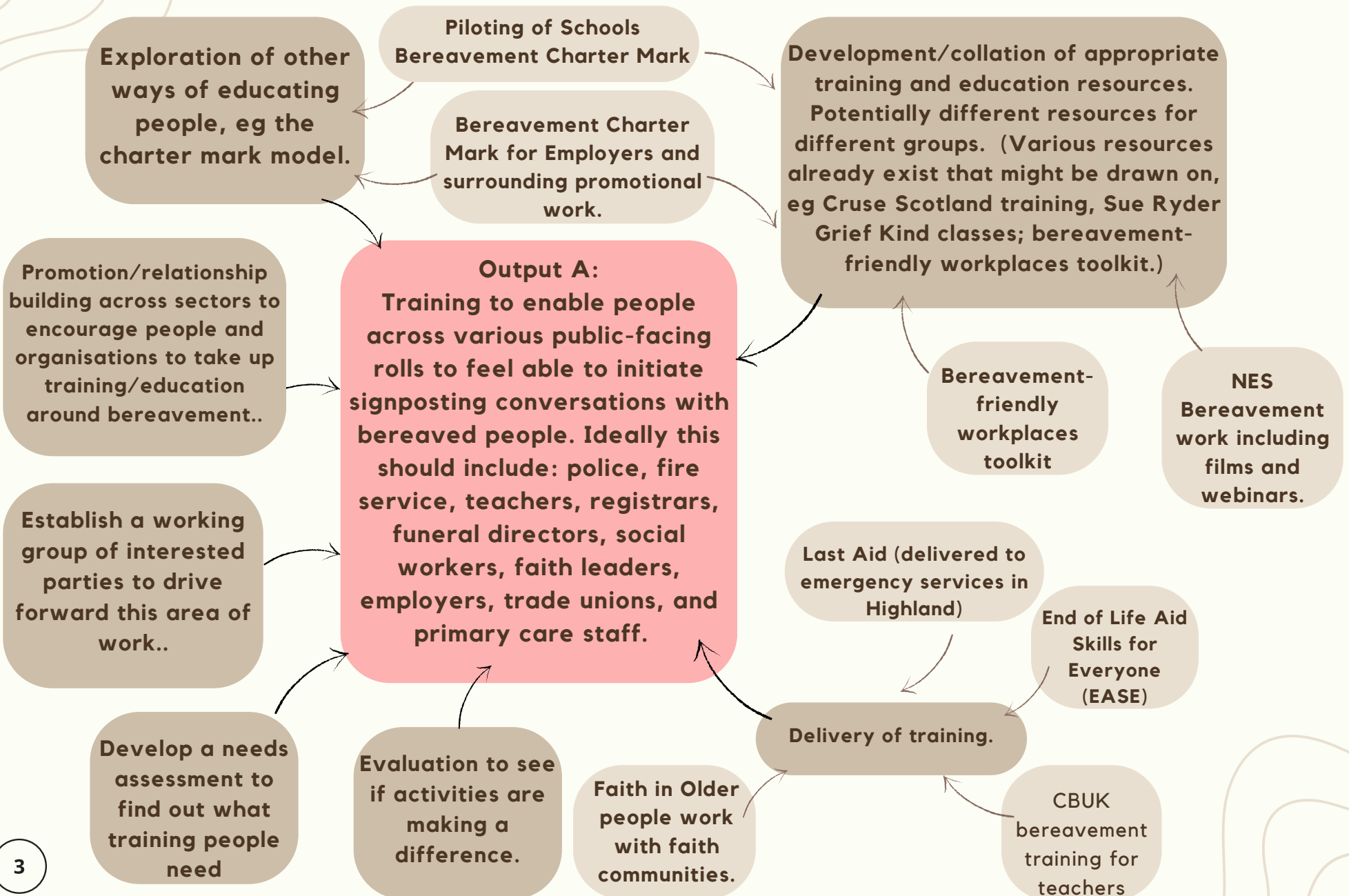
- People whose circumstances mean they don't proactively access information and support are encouraged and supported to do so.
- Everyone can independently access relevant, up-to-date signposting information in their preferred way, whether that be from a person, a website or hard-copy information.
- Information is understandable and accessible for everyone no matter their language, location or personal circumstances.
- Everyone, particularly those most likely to be in professional contact with bereaved people, feels able to help someone who is bereaved find appropriate support and information.

This vision and theory of change was developed by a collaboration of people working in the bereavement sector in Scotland, at 'Talk to Action' events held in January and March 2024. This work was facilitated written up by Good Life, Good Death, Good Grief and the Bereavement Charter Group.

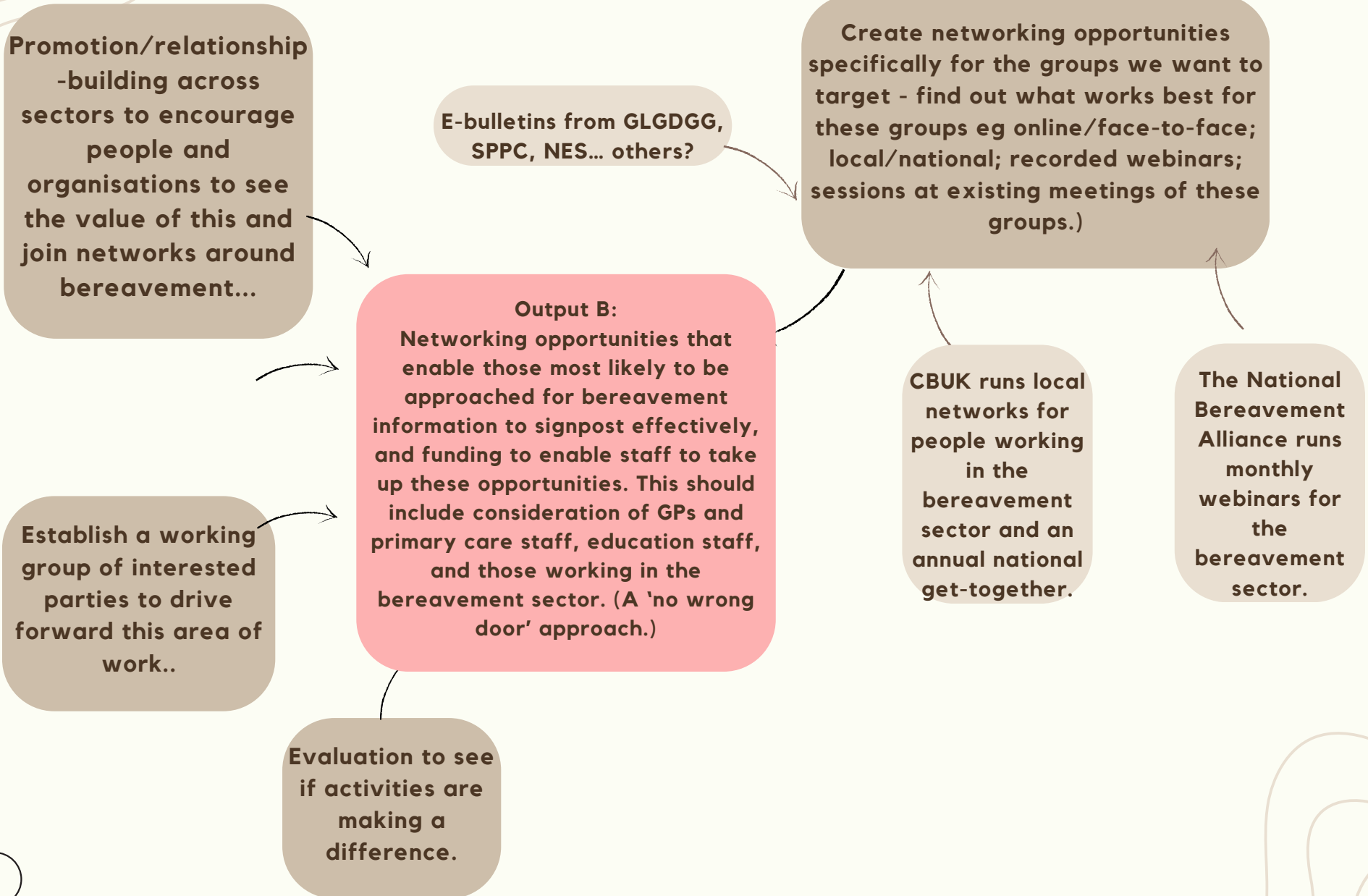
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ACTIVITIES CONTRIBUTING TO OUTPUT A



ACTIVITIES CONTRIBUTING TO OUTPUT B



ACTIVITIES CONTRIBUTING TO OUTPUT C

Apply for funding to establish a (or expand an existing) service of this kind..

A system annually to check with people /organisations if information is up to date and correct - people should have a reminder that they have a responsibility to do this.

Organisations proactively ensure their details are updated on existing signposting websites.

Existing websites that provide signposting or information about bereavement support proactively check that their information are comprehensive and up-to-date.

Output C:
A well-publicised, stably funded, up-to-date central resource, accessible by phone, email and website, where people can easily get information about bereavement and/or direction to appropriate bereavement support for their personal circumstances.

At a Loss, NHS Inform, ALISS, www.goodlifedeathgrief.org.uk

Establish a working group of interested parties to drive forward this area of work. This could include considering how, in the absence of one central resource, those currently providing elements of this service (eg networking by CBUK, phone advice by Cruse Scotland, web signposting by At A Loss) could further collaborate.)

People who come into contact with bereaved people stay updated about support available.

Evaluation to see if activities are making a difference.

ACTIVITIES CONTRIBUTING TO OUTPUT D

