



# Audit of electronic Palliative Care Summary (ePCS) in Forth Valley





**Authors** 

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### **BACKGROUND**



Historically GP's in Forth Valley shared information with Out of Hours Service through Taycare Special Notes. It was recognised that these had limitations such

as:

- Limited free text
- Only sent to GP Out of Hour Service

The ePCS builds on the Gold Standards
Framework Scotland Project and the
Emergency Care Summary (ECS). ePCS will,
with patient/carer consent, allow automatic twice
daily updates of information from GP records to
a central store, from where the information is
available to Out of Hours (OOH) Services,
NHS24. Acute

Receiving Units, A&E Department, Strathcarron Hospice and the Scottish Ambulance Service. This allows vital



structured information to be available "In Hours' and Out of Hours to support these patients and their families.

#### AIM

To examine a sample of live information to elicit the relevance and the quality of information to a clinician accessing ePCS in an unscheduled setting.

#### **METHODOLOGY**

Strathcarron Hospice produced a list of 284 patients currently on the Forth Valley GP Palliative Care Register. To allow a 95% confidence interval 140 records were examined.

Data was collected by Margaret Ramsay and Samantha Robinson.

# **RECOMMENDATIONS**

- Audit results to be shared
- Awareness raising required to improve useage of ePCS
- More focus needed on quality of information
- Clinicians should engage with KIS (Key Information Summary) when available in Forth Valley
- Re-audit the quality of information when KIS is embedded in practice
- Encourage GPs to anticipate and highlight care plans through ePCS

## **RESULTS**





