

Macmillan Healthcare Support Worker Project 2018 - 2020

Supporting Community Teams to provide person centred palliative and end of life care for people across Forth Valley (irrespective of diagnosis) and support for those important to them

Background: £178 000 From a workforce planning project funded by Macmillan used to develop a new model of support to provide care in peoples own homes

Aim:

To increase the number of people dying in their own homes if that is their wish to do so

Intended Outcome:

To reduce inappropriate admissions at the end of life, therefore reducing number of hospital occupied bed days in last 6 months of life

To inform future collaborative service modelling

WHO are the Macmillan HCSW Team?

4 part time HCSW band 2 providing 84 hours of care

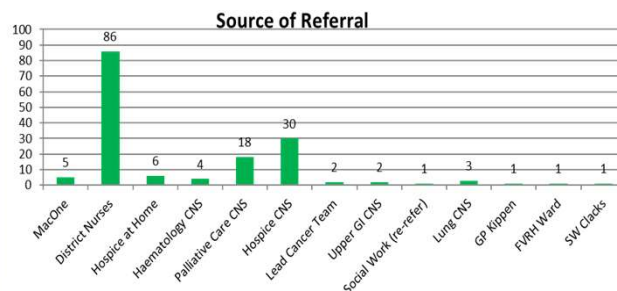
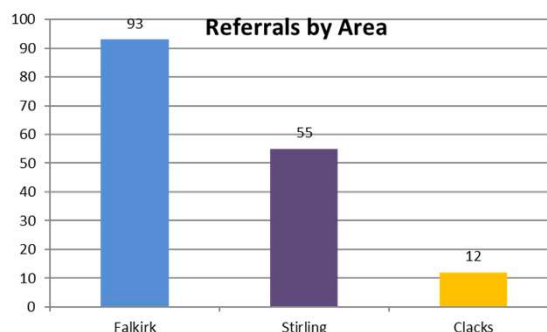
WHERE & HOW is support provided?

- Patient's Home
- Direction from District Nursing Team
- Care Co-ordination by Macmillan One to One Manager
- All compliant with Strategic Framework for Action (SG 2015)
- Practising Realistic Medicine (SG 2018)

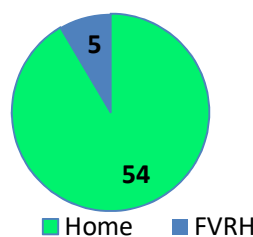
WHEN is support provided?

- 7 days per week
- From 0830am to 2.30pm
- Average 70 visits per week
- Average 15 visits per patient

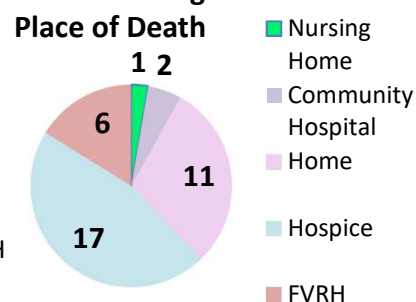
Referrals as at 22 August 2019



Place of Death



Since Discharge from Service



"I love my job- its great having time to provide all the care for the patients- I've been in care for 15 years and this is the best ever"
- HCSW

"It's fantastic you can go in so quickly"
"Don't know what we done before"
- Community Nurse

"They lifted the mood for my husband and the family"
- Relative

"Your help could not have come at a better time. Your ladies have made all the difference in the world to my parents and I cannot thank everyone enough. With their help my parents feel better in themselves, are better looked after physically and emotionally and as a result feel reassured."
- Relative

For further information contact Macmillan One to One Team

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