

A flying start - Development, rapid adaptation and collaborative work through a newly established Scottish Network for Acute Palliative Care: SNAPC

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Abbreviated abstract:

In January 2020 the Scottish Network for Acute Palliative Care (SNAPC) was launched with the aim to provide a means through which hospital palliative care teams can collaborate to improve palliative care in Scottish hospitals.

During the pandemic SNAPC was utilized to offer clinicians a platform to communicate, share and plan coordinated responses. In addition the network facilitated meetings for primary care, social care and senior management and policy makers.

SNAPC has proven to be a useful and appreciated network and there is a continued need for support and collaboration as services move to new ways of working



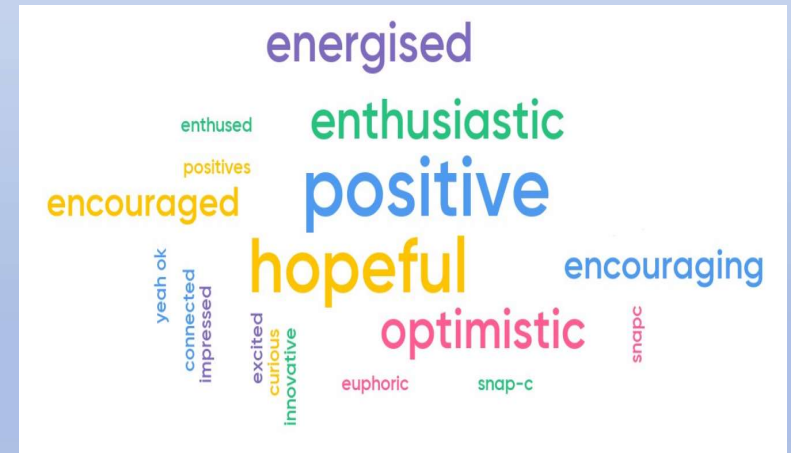
Aims of SNAPC

- Strengthen the local and national voice of its members to influence policy development, resource allocation and promote public understanding.
- To facilitate communication, information sharing, mutual support and collaboration across teams and health boards to support improvement.
- To develop, agree and deliver a programme of work to be taken forward by network members.

What people wanted SNAPC to achieve:



How people felt about SNAPC in Jan 2020:



SNAPC Utilisation During the Pandemic

- Between March - May SNAPC hosted 29 virtual meetings.
- Meetings focused on:
 - Developing of COVID specific palliative care guidelines, visiting guidance, staff support and new models of care delivery.
 - The sharing of up to date local, regional and national information including covid-19 updates, and developments in health and social care.
 - Gave staff the opportunity to connect, share and support one another.



Next Steps

- Continue virtual meetings to influence policy development at a local and national level.
- Complete a national mapping exercise of acute palliative care services within Scotland.
- Support QI projects to improve the experiences of patients and their families.
- Develop public engagement activities to increase awareness of acute palliative care services.

What SNAPC members would like to see grow, nurture and amplify:

